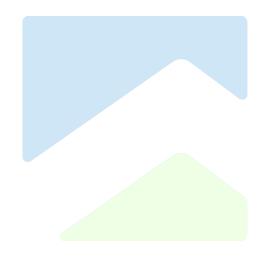


(A Scheduled Commercial Bank)

Loan against Property | Housing Loan



LOAN AGREEMENT

Customer Name	:				
Loan Account No.					



LOAN AGREEMENT

This LOAN AGR	EEN	IENT made at				, on this
day		, 20	by	and	between	
("Agreement"):						

Shivalik Small Finance Bank Limited, a banking company incorporated under the Companies Act, 2013 having its registered office at 501, Salcon Aurum, Jasola District Centre, Jasola Vihar, Delhi -110025 and acting through its branch at the place as detailed in Schedule I (hereinafter referred to as the "Lender" which expression shall include its successors and assigns) of the FIRST PART;

The Borrower whose name, address and particulars are as stated in **Schedule I** (hereinafter referred to as **"the Borrower"**, whose expression shall unless the context otherwise requires, include heirs, administrators, executors, successors and permitted assigns, as applicable) of the SECOND PART.

(The Lender and the Borrower are hereinafter collectively referred to as the "Parties" and individually as a "Party".)

WHEREAS:

- A) The Borrower has approached the Lender to avail the Loan(hereinafter defined), as per the Application Form (hereinafter defined) for the Purpose (hereinafter defined).
- B) The Borrower has proposed to create security over the Property (hereinafter defined) by executing the Mortgage Document (hereinafter defined) as the principal and primary instrument for availing the Loan.
- C) Upon the Borrower agreeing to execute the Mortgage Document as the principal and primary instrument, the Lender has agreed to grant, and the Borrower has agreed to avail the Loan on the terms and conditions stated herein below.
- D) The borrower acknowledges that the deposit of title deeds and the declaration cum confirmation deed in relation to the Property is an integral part of this Agreement.

1. DEFINITIONS AND INTERPRETATION

1.1. DEFINITIONS

For the purposes of this Agreement, unless the context requires otherwise, the following terms shall have the following meanings:

- (i) "Agreement" means this Loan Agreement, the Loan Details Summary, annexure attached now or hereafter as forming part of this Agreement and any annexure, exhibits or other addenda attached now or hereafter to this Agreement from time to time.
- (ii) "Application Form" shall mean as the context may permit or require, the credit facility application form submitted by the Borrower/s to the Lender for applying for and availing of the Loan, together with the preliminary credit facility application form and all other information, particulars, clarifications and declarations, if any, furnished by the Borrower/s or any other person from time to time in connection with the Loan.
- (iii) "Borrower" shall mean the person / entity named as such in Schedule I attached hereto.
- (iv) "Cross Default" shall have the meaning ascribed to the term under Clause 13.1(f) of this Agreement.
- (v) "Effective Date" shall mean the date of the execution of this agreement.
- (vi) "Due Date" shall mean the date(s) on which any amounts in respect of the Outstanding Obligations fall.
- (vii) "Equated Monthly Installment" or "EMI" shall mean the amount of each monthly payment as specified in Schedule I required to be paid to the Lender to repay the Loan with interest over the tenure of the Loan.
- (viii) "Event of Default" shall refer to the events described to be so under Clause 13 of this Agreement.
- (ix) "Interest" shall have the meaning ascribed to the term in Clause 3.1.
- (x) "Key Fact Statement or KFS" as affixed in Schedule I of the Agreement

- (xi) "Loan" shall mean the credit facility up to the amount as specified in Schedule I to be extended by the Lender to the Borrower under the terms of this Agreement.
- (xii) "Material Adverse Effect" means the effect or consequence of any event or circumstance which is or is likely to be: (a) adverse to the ability of the Borrower or any person to perform or comply with any of their respective obligations under the Transaction Documents in accordance with their respective terms; or (b) prejudicial to any of the businesses, operations or financial condition of the Borrower.
- (xiii) "Mortgage Document" shall mean the memorandum of entry recording the deposit of title deeds and the declaration cum confirmation deed in relation to the Property
- (xiv) "Outstanding Obligations" shall mean and include the outstanding principal amount of the Loan, Interest, Additional Interest, all other interest, all fees, costs, commitments, charges, expenses, stamp duty and all other sums whatsoever payable by the Borrower to the Lender in accordance with the Agreement and the Transaction Documents, as well as all other monies whatsoever stipulated in or payable by the Borrower/s under the Agreement.
- (xv) "Person" shall include individual, partnership firm, company, association of persons, proprietary concern, limited liability partnership and co-operative society as mentioned and stipulated as per the relevant provisions of the Income Tax Act, 1961.
- (xvi) "Property" means residential/commercial immovable property, or as described in the Application Form, which is owned/jointly owned by the Borrower and shall be deemed to include any immovable property on the security of which the Lender has agreed to advance the Loan.

Without prejudice to the generality of the above "Property" shall also include:

- In the case of part of a building, the entire built- up area (and any additions thereto), the proportionate share in the common areas of the building and the proportionate undivided share in the land on which the said building is situated or is being built / will be built; or
- b) In the case of a flat, the entire built-up area (and any additions thereto), the proportionate share in the common areas of the building in which such flat is / will be situated and the proportionate undivided share in the land on which the said building is situated or is being built / will be built; or
- c) In the case of an independent structure, the structure and entire plot of land on which the structure is situated or is being built / will be built; or
- I) In the case of an individual house, the house and entire plot of land on which the house will be built.
 - (xvii) "Purpose" shall have the meaning assigned to the term in Clause 2.2 of this Agreement.
 - (xviii) "RBI" means Reserve Bank of India.
 - (xix) "Securities" shall mean the security / charges created / to be created under the terms of the Transaction Documents.
 - (xx) "Transaction Documents" shall include all writings and other documents executed or entered into or to be executed or entered into, by the Borrower or any other Person, in relation to, or pertaining to the Loan and each such transaction document as amended from time to time.

1.2. INTERPRETATION

- (i) Headings are for convenience only and shall not affect the meaning or interpretation of this Agreement.
- (ii) Whenever the words "include" or "including" are used in this Agreement, they shall be deemed to be followed by the words "without limitation". Each reference to a clause number shall include all subparagraphs and subsections thereof.
- (iii) All terms and conditions of this Agreement shall be construed in accordance with the written terms thereof; and if the term or

Borrower Signature	Co-Borrower(s) Signature



- condition be ambiguous, then in accordance with the intention of the Parties.
- (iv) A reference to this Agreement or another instrument includes any variation, novation or replacement of either of them.
- (v) References to clauses, schedules and annexes are references to clauses, schedules and annexes of this Agreement.
- (vi) References to a statute include references to regulations, rules, orders, notices, or codes of practice made under or pursuant to such statute, and references to a statute or regulation include references to all amendments to that statute or regulation (whether by subsequent statute or otherwise) and references to a statute or regulation passed in substitution for that statute or regulation.
- (vii) In the event of any disagreement or dispute between the Lender and the Borrower regarding the materiality, reasonableness or occurrence of any matter including any, event, occurrence, circumstance, change, fact, information, document, authorization, proceeding, act, omission, claims, breach, default or otherwise, the opinion of the Lender in relation to the Loan as to the materiality, reasonableness or occurrence of any of the foregoing shall be final and binding on the Borrower.

2. LOAN

- 2.1. Relying upon the statements and representations made by the Borrower in the Application Form, the Lender hereby agrees to make available to the Borrower and the Borrower hereby agrees to avail from the Lender, the Loan mentioned in Schedule I respectively, attached hereto in the manner and on the terms and conditions mentioned in this Agreement.
- The Loan is granted for the purpose as specified in Schedule I hereto ("Purpose").
- 2.3. The Borrower hereby agrees to utilize the Loan only for the Purpose mentioned in **Schedule I**.

3. INTEREST

- 3.1. The Borrower shall be charged interest on the Loan from the date of disbursal of the Loan at the rate specified in **Schedule I("Interest").**
- 3.2. Floating Rate of Interest: The Lender shall be entitled to revise the rate of Interest at any time and from time to time as per its policy, market conditions and/or applicable laws and regulations, if any, during the tenor of the Loan at its sole discretion. The Lender shall inform the Borrower about the variation in the rate of Interest in due course.
- 3.3. Fixed Rate of Interest: In the event the Borrower(s) opts for Fixed Rate of Interest, the rate of interest applicable to the Loan, as at the date of execution of this Agreement shall remain fixed over the tenor as specified in the KFS.
- 3.4. The Interest will be calculated on the basis of the rate of interest for the Loan mentioned in Schedule I hereto and rounded off tothe next rupee calculated on monthly rests and any other charges shall be computed on the basis of a year of 365 (Three Hundred Sixty Five) days or 366 days in a leap year (Three Hundred Sixty Six) or based on the actual number of days in that year as per the standard banking practice.
- 3.5. However, in the event of the Borrower intends to foreclose the Loan, the interest would be calculated up to the date of actual foreclosure.

4. DETAILS OF DISBURSEMENT

- 4.1 The Lender shall disburse the Loan in one lumpsum or insuitable installments / tranches as mutually decided between the Borrower and the Lender.
- 4.2 The mode and manner of Disbursement is left to the sole discretion of the Lender/Bank.
- 4.3 Interest on the Loan will begin to accrue in favour of the Lender as and from the date of disbursement of the Loan.
- 4.4 The right of the Borrower to make drawals under this Agreement shall cease on the expiry of the validity period of the Loan specified in

- Schedule I. The Lender may by notice to the Borrower suspend or cancel further disbursements of the Loan, if the Loan shall not have been fully drawn within the validity period as specified in Schedule I (as applicable) or such other period as may be decided by the Lender.
- 4.5 If any monies are remaining due and payable by the Borrower to the Lender, whether under this Agreement, or any other Transactions Documents or otherwise, the Lender may, in its sole discretion, reduce the availability of the amounts of the Loan and/or adjust such monies against the Loan and all such adjustments shall be treated as disbursements to / repayment by the Borrower.
- 4.6 The decision of the Lender as regards any matter pertaining to disbursement shall be final, conclusive and binding on the Borrower.

5. REPAYMENT

- 5.1 The Borrower shall pay in full the EMI and all other Outstanding Obligations without any demur, protest or default and without claiming any set-off or counterclaim on the respective Due Dates. No notice, reminder or intimation shall be given to the Borrower regarding his obligation and responsibility to ensure prompt and regular payment of the Outstanding Obligations on the respective Due Dates.
- 5.2 The repayment of the Outstanding Obligations by the Borrower to the Lender under the Transaction Documents shall be payable by any of the following modes:
 - (i) Electronic Clearing System as notified by RBI;
 - (ii) Standing Instructions details whereof are mentioned in **Schedule**I for a direct debit from the Borrower's account with the Lender.
 - (iii) Any other mode as specified in Schedule I of the Agreement
- 5.3 The Lender shall have the right to review and reschedule the repayment terms of the Outstanding Obligations at any time in such a manner and to such an extent as the Lender may in its sole discretion decide. In such an event, the Borrower shall repay the Outstanding Obligations as per the revised schedule as communicated to the Borrower by the Lender in writing.
- 5.4 The Borrower shall promptly replace the mandates, agreements and/or other documents and issue fresh mandates, agreements and/or other documents in lieu thereof to the satisfaction of the Lender in the event of any variation in the Due Date(s) or amount of EMIs or if the Lender is facing any difficulty/ inconvenience/impediment for any reason whatsoever in presenting such issuing debit instructions or if required at any time by the Lender at its sole discretion.
- 5.5 Irrespective of the mode of payment/repayment selected by the Borrower in the Application Form, the Lender shall, as it may deem appropriate and necessary, be entitled to require the payment and/or collection of the EMI and all other amounts comprising the Outstanding Obligations, by means of the RBI's electronic clearing system, by itself or through such other person permitted for the same.
- 5.6 The Lender may, in its sole discretion, require the Borrower to adopt or switch to any alternate mode of payment and the Borrower shall comply with such request, without demur or delay.

6. PRE-PAYMENT OF THE LOAN

6.1 The Lender may, in its sole discretion and on such terms as to prepayment fees, etc., as it may prescribe, permit pre-payment/acceleration of EMIs. If permitted by the Lender, the Borrower shall give prior written notice of his intention to pre-pay the full amount of the Loan and pay to the Lender such pre-payment charges mentioned in Schedule I, as applicable and subject to change by the Lender from time to time.

7. CONDITIONS PRECEDENT FOR DISBURSEMENT

- 7.1 The following shall be conditions precedent for any disbursal of the Loan or any tranche thereof:
- (i) Prior to the first disbursement, the security as detailed out in Clause 8 should have been created.
- (ii) No Event of Default or Cross Default or Material Adverse Effect shall have

Borrower Signature	Co-Borrower(s) Signature



- (iii) At the time of request for a disbursement of the Loan or tranche thereof, the Borrower shall produce such evidence of the proposed utilization of the proceeds of the disbursement of the Loan or any tranche thereof as is satisfactory to the Lender as and when required by the Lender to evidence that the Loan will be utilised only for the Purpose.
- (iv) No extraordinary or other circumstances shall have occurred which shall make it improbable for the Borrower to fulfill his/its obligations under this Agreement.
- (v) The Borrower shall have executed and delivered all the Transaction Documents.

8. SECURITY

- 8.1 The Borrower agrees with, and undertakes that the Lender, shall have a first and exclusive charge over the Property and that the Borrower shall not create any other encumbrance, charge or security interest in the Property in favour of any other Person or body, except with the prior written consent of the Lender.
- In the event any of the Securities are found to be insufficient/incorrect in value, the Borrower shall be directed to furnish additional security as may be required by the Lender.
- 8.3 The Securities furnished by the Borrower to the Lender in connection with the Loan shall be duly perfected and shall remain as continuing securities to the Lender and the same shall be binding upon the Borrower.
- 8.4 The Borrower agrees that the Securities shall not be discharged/ released by intermediate payment by the Borrower or any settlement of accounts by the Borrower till such time the Outstanding Obligations are fully paid to the satisfaction of the Lender and the Lender consents to give a discharge/release in respect of the Securities in writing to the Borrower.
- 8.5 The Securities shall be in addition to and not in derogation of any other security, which the Lender may at any time hold in respect of the Borrower's dues and shall be available to the Lender until all accounts between the Lender and the Borrower in respect of the Loan are ultimately scatted.
- 8.6 The Borrower further agrees that the Securities shall also be security for all other monies that may be due and payable by the Borrower to the Lender, on any account whatsoever, whether present or future, including any liability of the Borrower as a surety or co-obligator either singly or along with any other Person.
- 8.7 The Borrower shall provide to the Lender a power of attorney authorizing the Lender to do all things necessary to perfect the security created under the Transaction Documents and do all other things in relation thereto.

9. GUARANTEE

In case the Lender so requires, the Borrower hereby agrees to procure a guarantee executed by such persons as required by the Lender and in the form and manner to the satisfaction of the Lender.

10. COVENANTS

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10.1 PARTICULAR AFFIRMATIVE COVENANTS

The Borrower covenants with the Lender that during the tenor of the Loan:

- (i) The Borrower shall ensure that the value of the Securities does not diminish.
- (ii) The Borrower shall pay all costs, charges, expenses, taxes and such other charges in accordance with the applicable laws.
- (iii) The Borrower shall allow any person authorized by the Lender to have free access to the office of the Borrower for the purpose of inspection of its moveable and immoveable properties.
- (iv) The Borrower shall promptly give written notice to the Lender of (i) any dispute which might arise between the Borrower and any Person or any governmental body or authority relating to or concerning the business or the Securities; (ii) any distress or execution being levied against the

- Securities; (iii) any material circumstances affecting the ability of the Borrower to repay the Loan in the manner stipulated hereunder; (iv) change in its address or any other material change in relation thereto.
- (v) The Borrower shall on the Lender's request do, perform and execute such acts, deeds, matters and things as the Lender may consider necessary either to perfect the security provided for or to carry out the intent of this Agreement.
- (vi) The Borrower shall confirm that the true copies of the document submitted for the purpose of the Loan are genuine. The Lender may at any time call for or require verification of the originals of any / all such copies. Any such copy in possession of the Lender shall be deemed to have been given only by the Borrower.
- (vii) The Borrower shall bear all costs of making good any deficit in stamp duty on the documents executed by the Borrower or any other Person in relation to the Loan and/or security created by the Borrower in favour of the Lender.
- (viii) The Borrower shall provide an end use statement of the Loan as and when required by the Lender within 7 (Seven) days of receiving such request from the Lender.

10.2 NEGATIVE COVENANTS

The Borrower further covenants with the Lender that unless, the Lender otherwise previously approves in writing, the Borrowershall not:

- (i) The Borrower shall not make any change to its constitution, business, management, ownership or control and shall not alter its constitutional/ incorporation documents. Enter into any agreement or arrangement with any Person, institution or local or Government body
 - (a) for the use, occupation or disposal of the immoveable properties forming part of the Securities or any part thereof
 - (b) in respect of any of the Borrower's assets such that the same may have a Material Adverse Effect on the Loan.
- (ii) Stand surety for anybody or guarantee the repayment of any loan or the purchase price of any asset.
- (iii) Execute any document, such as power of attorney, or any other similar or other deed, in favour of any Person to deal with the Securities in any manner, except as may be required by the Lender.
- (iv) Borrow from any Person or charge any property until the Outstanding Obligations are paid in full.
- (v) Take any action which makes the borrowing of the Loan illegal.

11. REPRESENTATION AND WARRANTIES

- 11.1 The Borrower represents, warrants and undertakes to the Lender as under:
- (i) The Borrower has the competence and power to execute the Transaction Documents and has taken the necessary approvals in relation to the execution of the Transaction Documents, which approvals will remain valid and subsisting during the tenure of the Loan.
- (ii) The Borrower assures the Lender that the Borrower has absolute clear and marketable title over the Securities, has exercised due care and caution (including, where necessary, obtaining of advice of tax / legal / accounting/ financial / other professionals) and that the Securities are absolutely unencumbered and free from any liability whatsoever.
- (iii) The Borrower confirms that there are no proceedings (in any form) or investigation pending or threatened by or against the Borrower which might have a Material Adverse Effect.
- (iv) No event, circumstance or situation has occurred, which might affect the Borrower or the Lender's right towards the Securities or hinder the enforcement of the Securities and no Material Adverse Effect has occurred.
- (v) The Securities are not included in or affected by any of the schemes of Central / State Government or of the improvement trust or any other public body or local authority or by any alignment, widening or construction of road under any scheme of the Central / State Government or of any Corporation, Municipal Committee, Gram Panchayat etc.
- (vi) The Borrower has paid and will pay when due, all public demands such as taxes, taxes and all the other revenues payable to the Government of India

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wer Signatur	e	 Co-Borrower(s) Signature		



or to the Government of any State or to any local authority and that at present there are no arrears of such taxes and revenues due and outstanding. (a) To the extent applicable, the availing of the Loan and exercise of rights and performance of obligations under this Agreement or any other security / transactions documents shall constitute private and commercial acts done and performed for private and commercial purposes. (b) The Borrower is not / shall not be entitled to and shall not claim immunity for itself or its assets and properties from suit, execution, attachment or other legal process in any proceedings in relation to this Agreement and other security / transaction documents.

- (vii) The Borrower and/or none of its directors, partners, members, as the case may have not been declared a willful defaulter/s
- 11.2 The Borrower confirms that the representations and warranties contained herein shall be deemed to be repeated by the Borrower on and as of each day from the date of this Agreementuntil all sums due or owing hereunder by the Borrower to the Lender have been paid in full, as if made with reference to the facts and circumstances existing on such day.

12. INSURANCE

- 12.1 The Borrower shall, until the full repayment of the Outstanding Obligations, fully insure, and keep the Property and all other properties over which the Securities are created in favour of theLender so insured against all comprehensive risks and assign the benefits of such policy/ies in with the name of the Lender appropriately endorsed and recorded as 'Assignee' in such insurance policy/ies, for a value as required by the Lender andproduce evidence thereof to the Lender from time to time andwherever called upon to do so.
- 12.2 The Borrower shall, until the full repayment of the Outstanding Obligations, ensure that the above-mentioned insurance policy/ies are valid, subsisting and operative and shall make timely payments of the premium. The Lender reserves the right to pay the pay the premium on behalf of the Borrower and reimburse the same from the Borrower.
- 12.3 The Lender shall have the right to receive and adjust anypayment that it may receive in connection with any insurancepolicy / policies against the Loan and alter the repayment schedule as set out in Schedule I hereunder in any manner as itmay deem fit notwithstanding anything to the contrary contained in this Agreement or any other document or paper.

13. EVENT OF DEFAULT

- 13.1 Each of the following events shall be considered as an "Event of Default":
 - (a) If any default shall have occurred in the payment of any amounts due and payable under this Agreement or the Transaction Documents in pursuance to the Loan;
 - (b) If any breach of any terms and conditions of this Agreement or any of the Transaction Documents occurs;
 - (c) If any information given by the Borrower to the Lender while availing the Loan or in this Agreement or any of the Transaction Documents is found to be misleading or incorrect;
 - (d) If any of the Securities depreciates in value or is in jeopardy, or if the rights over the Securities are altered or if the ability of the Lender to enforce the Securities is affected.
 - (e) If the Borrower fails to inform the Lender of the occurrence of any Event of Default or any event which after the notice or lapse of time, or both, would become an Event of Default;
 - (f) Any default by the Borrower under any credit facility agreement or arrangement entered into by the Borrower with the Lender, any bank and/or financial institution / non-banking financial company and/or other creditors, shall constitute an event of default under this Agreement and vice-versa ("Cross Default");
 - (g) In case the Borrower is a company, if a winding-up petition has been filed against the Borrower and the same is not vacated, stayed or abated within 15 (Fifteen) days from the date of first hearing or admittance, whichever is early or if any proceeding or litigation is commenced or threatened against the Borrower and such proceedings not been stayed or disposed off within

- 15 (Fifteen) days from commencement or if any authority has taken any action whereby the Borrower is deprived of substantial part of its assets, and the same is not vacated, stayed or abated within 15 (Fifteen) days from the date of initiation of such action;
- (h) In case the Borrower is a partnership or a limited liability partnership, if the Borrower is dissolved or a notice of dissolution is given to it or any of its partners or if the Borrower or any of its partners commits an act of insolvency or makes an application for being declared insolvent or an order is passed declaring it or them or any of them an insolvent;
- In case the Borrower is an individual, if the Borrower becomes insolvent or any insolvency proceedings are instituted against the Borrower, whichever is earlier.

SMA / NPA Classification:

The classification of borrower accounts as SMA/NPA shall be done at the dayend process for the relevant date. The date of SMA/NPA shall reflect the asset classification status of an account at the day-end of that calendar date.

SMA / NPA	Classification basis – Principal or interest payment or any		
Categories	other amount wholly or partly overdue		
SMA-0	Up to 30 days		
SMA-1	More than 30 days and up to 60 days		
SMA-2	More than 60 days and up to 90 days		
NPA	More than 90 days		

Example: If the due date of a loan account is 31st March, and full dues are not received before this date, the date of overdue shall be 31st March, it shall get tagged as SMA-0 on March 31. If it continues to remain overdue, then this account shall get tagged as SMA-1 on 30th April, i.e., upon completion of 30 days of being continuously overdue. Accordingly, the date of SMA-1 classification for that account shall be 30th April. Similarly, if the account continues to remain overdue, it shall get tagged as SMA-2 on 30th May, and if continues to remain overdue further, it shall get classified as NPA on 29th June.

14. REMEDIES OF THE LENDER

- 14.1 If any Event of Defaults occurs, then, the Lender, by a written notice to the Borrower may declare the Outstanding Obligations and/or any other amounts which may be payable by the Borrower under or in terms of the Transaction Documents and/or any other agreements, documents subsisting between the Borrower and the Lender, as well as all other charges and dues to be due and upon such declaration the same shall become due and payable forthwith and the Securities and the securities in relation to any other loan shall become enforceable, notwithstanding anything to the contrary in the Transaction Documents or any other agreement/s or documents.
- 14.2 On the happening of any Event of Default, such defaulted amount shall carry Additional Interest, computed from the respective Due Dates and shall be compounded on monthly basis.
- 14.3 If any Event of Default or any event, which, after the notice or lapse of time or both, would constitute an Event of Default shall have happened, the Borrower shall forthwith give to the Lender notice thereof in writing specifying such Event of Default, or such event.
- 14.4 All reasonable costs incurred by Lender after an Event of Default has occurred in connection with below may be charged to the Borrower and reimbursed, as the Lender shall specify.
 - (a) Preservation of the properties (whether now orhereafter existing); or (b) The collection of amounts due under the Transaction Documents.
- 14.5 The Lender may issue any certificate as regards payment of any amounts paid by the Borrower to the Lender in terms of the Transaction Documents only if the Borrower has paid all Outstanding Obligations and other amounts due under the Transaction Documents to the Lender and the Borrower has complied with all the terms of the Transaction Documents.
- 14.6 The Borrower agrees that any security provided by the Borrower to the Lender under any other credit facility shall be available to the Lender under this Agreement upon the occurrence of an Event of Default under this Agreement and vice versa.
- 14.7 On the occurrence of an Event of Default, the Lender shall be entitled to communicate, in any manner it may deem fit, to or with any Person or Persons

Borrower Signature	Co-Borrower(s) Signature



with a view to receiving assistance of such Person or Persons in recovering the defaulted amounts including but not limited to visiting the office of the Borrower and/or any place of work of the Borrower.

15. WAIVER

No delay in exercising or omission to exercise, any right, power or remedy accruing to the Lender upon any default under this Agreement, mortgage deed or any other agreement or document, shall impair any right, power or remedy or shall be construed as a waiver thereof or any acquiescence in such default affect or impair any right, power or remedy of the Lender in respect of any other default.

16. EFFECTIVE DATE OF TERMS AND CONDITIONS

This Agreement shall become binding on the Borrower and the Lender on and from the Effective Date of execution hereof. It shall be in full force till the Outstanding Obligations and other amounts due under any other agreements, documents which may be subsisting / executed between the Borrower and the Lender have been fully paid to the satisfaction of the Lender.

17. DISCLOSURE

The Borrower hereby agrees as a pre-condition of the Loan given to the Borrower by the Lender that, the Lender has an unqualified right to disclose and furnish information regarding the Loan, the Borrower and/or the guarantor (if a guarantee is provided in relation to the Loan) to any such person as it may deem fit, including but not limited to the RBI, Credit Information Bureau (India) Limited and any other agency authorized in this behalf by the RBI.

18. ASSIGNMENT

The Lender reserves the right to assign / sell / securitize the Loan with or without security, if any, in any manner by transferring and/or assigning or otherwise (at the cost of the Borrower) all its right, title and interest which the Lender deems appropriate and the Borrower hereby expressly agrees that in that event, the Lender is not required to obtain any permission or put the Borrower to any notice and the Borrower will recognize the new lender as the new / additional creditor.

19. INDEMNIFICATION

The Borrower undertakes to indemnify and keep the Lender and its officers / employees fully indemnified and harmless from and against all forms of losses caused to the Lender, including but not limited to all costs, expenses, taxes and other costs incurred by the Lender in relation to this Loan, as a result of action / inaction of the Borrower, including as a result of third part claims or claims from regulators or investment authorities. The Borrower undertakes to, immediately upon the occurrence of the loss caused to the Lender, pay to the Lender any amount on this account without any demur, reservation, contest, protest whatsoever.

20. APPROPRIATION OF PAYMENTS

Standard Accounts - Unless otherwise agreed to by the Lender, any payment due and payable under this Agreement and made by the Borrower will be appropriated towards such dues in the order, namely: (i) Interest; (ii) Principal amount of the Loan; (iii) Prepayment charge and fees; (iv) Administrative charges and other costs, charges, expenses, incidental charges and other moneys that may have been expended by Lender in connection with the recovery:

NPA Accounts – The appropriation of recovery in NPA accounts (not eligible for upgrade) shall be appropriated in the following order: (i) Principal; (ii) Interest; (iii) Prepayment charge and fees; (iv) Administrative charges and other costs, charges, expenses, incidental charges and other moneys that may have been expended by Lender in connection with the recovery;

21. SERVICE OF NOTICE

21.1 Any notice, demand or other communication under this Agreement and other documents in pursuance thereof shall be deemed to have been delivered (i) if delivered in person or by courier, when proof of delivery is obtained by the delivering party; (ii) if sent by post within the same country, on the tenth day following posting and if sent by post to another country, on the twentieth day following posting; (iii) if given or

made by fax, upon dispatch and the receipt of a transmission report confirming dispatch above; (iv) if given or made by email, upon dispatch from the sender and after it has been delivered to the recipient(s); and (iv) if sent by registered post, within 4 (Four) days of dispatch. Pursuant to the dispatch of the notice as above, the party sending the notice shall also email the contents of the entire notice to the receiving party at the addresses mentioned in **Schedule I**.

21.2 Each notice, demand or other communication given or made under this Agreement shall be in writing or through SMS delivered or sent to the relevant party at its address or fax number set outinScheduleI.

22. SEVERABILITY

The Clauses of the Agreement and the sub-clauses contained in each Clause are severable and any illegality, invalidity or irregularity, inconsistency or repugnancy of any Clause or any sub-clause shall not in any way affect the legality, validity or regularity of any other Clause or sub-clause.

23. GOVERNING LAW AND JURISDICTION

- 23.1 This Agreement shall be governed in accordance with the laws of India and shall be subject to the jurisdiction of the competent court in the city where the concerned branch/office of the Lender is situated.
- 23.2 The provisions of Clause 23.1 above are for the benefit of the Lender only. As a result, the Lender shall not be prevented from taking proceedings relating to a dispute in any other courts withjurisdiction. To the extent allowed by law, the Lender may take concurrent proceedings in any number of jurisdictions.
- Subject to clause 23.1 any dispute, controversy, or claims arising out of this Agreement or any related transaction emanating therefrom, or the breach, termination, or invalidity thereof, shall first be referred to arbitration under the Arbitration and Conciliation Act, 1996 ("Act") and be conducted and administered through the mode of Online Dispute Resolution by an independent and neutral, third-party institution called "Jupitice Justice Technology Limited" in accordance with rules and regulations as laid down by the Arbitration and Conciliation Act, 1996, and also in conjunction with rules and regulations of "Jupitice Justice Technology Limited" as applicable to fast-track e-arbitration, available on internet and hosted the website <u>arbitration.jupitice.com</u> maintained by "Jupitice Justice Technology Limited." The arbitration tribunal appointed to adjudicate the dispute shall consist of an independent sole arbitrator appointed in accordance with the Arbitration and Conciliation Act, 1996, and rules of "Jupitice Justice Technology Limited." The seat of the arbitration proceedings shall be Gautam Buddha Nagar, Uttar Pradesh, India. All costs of arbitration shall be borne by both parties equally. All arbitration proceedings shall be conducted in the English language, and the procedural law of the arbitration shall be Indian law. The award of the arbitration tribunal shall be final and binding on the parties. Bank will have no direct or indirect influence in the selection of the Arbitrator by Jupitice Justice Technology Limited."

24. MISCELLANEOUS

- 24.1 The Borrower agrees / confirms as follows:
 - (a) That the terms and conditions and all the covenants and details of Schedule I hereunder shall be read and construed as part and parcel of these presents.
 - (b) That the Lender will have all powers incidental to and necessary for the realization of its security.
 - (c) In case the Loan is backed by guarantee, the guarantor would be liable under the guarantee deed as a principal debtor and will be jointly and severally liable with the Borrower.
 - (d) That the Borrower shall pay on demand to the Lender costs (between attorney and client) incurred by them or any of them in connection with the preparation, engrossment and stamping the counterparts in quintuplicate and execution of this Agreement and all other costs incurred or to be incurred by the Lender or any of them in connection

Borrower Signature	Co-Borrower(s) Signature



herewith or with the enforcement or attempted enforcement of the security hereby created or the protection of defense or perfection thereof or for the recovery of any moneys and of all suits and proceedings of whatsoever nature for the enforcement or realization of the security.

(e) That nothing herein contained shall operate or be deemed to prejudice the Lender's rights or remedies in respect of any present or future securities, guarantee, obligation or decree for any indebtedness or liability of the Borrowers to the Lender.

25. ENGAGEMENT OF RECOVERY AGENT

- 25.1 The Borrower acknowledges and agrees that the Lender, at sole discretion of the Lender, may appoint a recovery agent to act on behalf of the Lender in the event of any default by the Borrower in repaying the loan or any outstanding dues. The Lender reserves the right to assign, reassign, or replace the recovery agent without prior notice to the Borrower.
- 25.2 The appointed recovery agent shall have the authority to: (i) Collect overdue amounts, including principal, interest, penalties, and other charges, from the Borrower on behalf of the Lender. (ii) Negotiate, compromise, or settle any outstanding amounts owed by the Borrower, subject to approval from the Lender. (iii) Initiate legal or other actions, including but not limited to repossession of secured assets, in accordance with applicable laws and the terms of this agreement.
- 25.3 The Borrower agrees to cooperate with the recovery agent appointed by the Lender and to provide necessary information or documents requested by the recovery agent to facilitate recovery. The Borrower shall not prevent or obstruct the recovery agent from performing its duties in any manner.
- 25.4 The recovery agent shall follow all applicable laws, rules, and regulations, including guidelines laid down by the Reserve Bank of India (or relevant regulatory authority), in performing recovery activities. The Borrower acknowledges that the Lender and the recovery agent shall maintain confidentiality and follow ethical standards while conducting recovery actions.
- 25.5 All reasonable costs and expenses incurred by the Lender and/or the recovery agent in connection with the recovery process, including legal fees, will be borne by the Borrower and will be added to the outstanding dues.
- 25.6 The Lender reserves the right to transfer or assign its rights and obligations under this clause to any third party, including the recovery agent, without prior notice to the Borrower.

26. LIEN AND SET OFF

26.1 Lien

The Borrower agrees that the Lender shall have a lien, charge, and right of retention on all assets, properties, securities, accounts, and monies of the Borrower that are or may come into the possession, control, or custody of the Lender, whether by way of security or otherwise, for the due repayment of the loan or any outstanding amounts owed under this Agreement. The Lender may, at any time and without notice to the Borrower, retain, sell, or realize any such assets to satisfy any outstanding dues, including principal, interest, penalties, and other charges.

26.2 Right of Set-off

In the event of any default by the Borrower or failure to repay any amounts due under this Agreement, the Borrower authorizes the Lender to, without prior notice or demand, set off, appropriate, or apply any balances in any account(s) held by the Borrower with the Lender (whether held singly or jointly with others) towards satisfaction of any outstanding amounts owed by the Borrower, including but not limited to principal, interest, charges, costs, or any other liabilities under this

Agreement. This right shall be exercisable at the sole discretion of the Lender.

26.3 No Waiver of Other Rights

The rights of lien and set-off provided in this Agreement shall be in addition to and not in derogation of any other rights or remedies available to the Lender under applicable law or any other agreement with the Borrower.

26.4 Multiple Accounts

In the event that the Borrower maintains more than one account with the Lender, the Lender shall have the right to combine or consolidate any or all such accounts and exercise the right of set-off against any or all balances in such accounts, regardless of the terms or conditions under which the accounts were opened or maintained.

26.5 Continuing Security

The lien and right of set-off provided herein shall be continuing in nature and shall subsist until all amounts due to the Lender under this Agreement have been fully repaid and the Lender has provided written confirmation of such repayment.

26.6 Legal Rights

The Borrower acknowledges and agrees that the Lender's lien and set-off rights are absolute, irrevocable, and enforceable in accordance with applicable laws, and the Borrower waives any rights to contest or challenge the Lender's exercise of such rights, except as provided by law.

26.7 Third-party Accounts

In case of a joint account or any account in which the Borrower is a coholder, the Borrower agrees that the Lender may exercise its lien or setoff rights with respect to the entire balance in such account, regardless of any claim by any third-party account holders, subject to applicable legal provisions.

27. AUDIT AND INSPECTION

The Borrower agrees that the Lender or its authorized representatives, including external auditors or regulatory authorities, shall have the right, at any time during the term of this Agreement, to audit, inspect, and examine the Borrower's financial records, accounts, and relevant documents that relate to the loan or the Borrower's financial position, for the purpose of ensuring compliance with the terms and conditions of this Agreement and to assess the Borrower's financial status.

27.1 Cooperation and Access

The Borrower agrees to fully cooperate with the Lender and its representatives during any audit or investigation. This includes providing access to accounts, records, invoices or any other documents reasonably requested by the Lender, its Auditors, or regulator. The Borrower shall allow the Lender or its representatives to conduct such audits at any of its business premises and shall provide necessary assistance for the conduct of the audit.

27.2 Scope of Audit/Inspection

The Borrower acknowledges that the Lender may conduct or commission an audit/inspection to verify any discrepancies, non-compliance, misuse of loan funds, fraud, or any other activities that may jeopardize the Lender's interests. The scope of such investigations may include the Borrower's financial practices, operational procedures, or any other areas deemed necessary by the Lender.

27.3 Third-party Auditors

The Borrower agrees that the Lender may appoint independent thirdparty auditors or experts to conduct any audits or investigations. The Borrower shall bear the costs of such audits if it is determined that the Borrower has materially breached the terms of the Agreement, engaged in fraudulent activities, or misrepresented its financial status.

27.4 Red-Flag Account

The Borrower agrees that the Lender may, at its discretion, classify the account as a red-flag account based on suspicion or any fraudulent activity without further recourse to the Borrower and may proceed with the conducting of comprehensive audit. The borrower is obligated to fully

Borrower Signature	Co-Borrower(s) Signature
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cooperate with the lender's investigative procedures. The red flag may be lifted, if the investigation does not confirm fraudulent activity, and the account will resume normal monitoring.

27.5 Obligations Following Audit/Investigation

In the event that an audit or investigation reveals any irregularities, misrepresentation, or non-compliance with the terms of this Agreement, the Borrower agrees to: a. Promptly rectify such irregularities or misrepresentations. b. Reimburse the Lender for any losses or damages suffered as a result. c. Pay any costs or fees incurred by the Lender in connection with such audit or investigation.

27.6 Consequences of Non-compliance

Failure by the Borrower to comply with the Lender's audit or investigation process, or refusal to provide requested documents or access, may be considered an event of default under this Agreement. Upon such default, the Lender reserves the right to take appropriate actions, including but not limited to terminating the Agreement, demanding immediate repayment of the loan, or pursuing legal remedies.

28. GRIEVANCE REDRESSAL MECHANISM (THE TERM 'LENDER' AND 'BANK' TO BE USED INTERCHANGEABLY FOR

Borrower having any grievance or complaint, can contact the Bank's Customer Care Representative, or visit their nearest Bank Branch. They can also use Complaint Box or Complaint form available at Branch for submitting their complaints.

If the initial resolution does not meet the borrower's expectations, the escalation matrix to be followed is:

Level 1: Bank Branch Manager / Phone Banking Number / Customer Care Centre

Borrower can contact the Bank's Branch Manager at their nearest branch office. Alternatively, borrower can also contact Bank's Phone Banking Officer at toll free number 1800-202-5333 or send an email to customercare@shivalikbank.com

Level 2: Nodal Officer

Name of Nodal Officer: Jayatri Singh

Shivalik Small Finance Bank Ltd., 2nd & 3rd Floor, Add India Tower, Plot No. 6A, Sector 125, Noida – 201303, Contact Detail: 0120–4060000 Ext – 189,Email ID: grievance@shivalikbank.com

Level 3: Principal Nodal Officer

Name of Principle Nodal Officer: Ravi Ratnaker Singh

Shivalik Small Finance Bank Ltd., 2nd & 3rd Floor, Add India Tower, Plot No. 6A, Sector 125, Noida – 201303, Contact Detail: 0120–4060000 Ext – 197, Email ID: pno@shivalikbank.com.

The Principal Nodal Officer will endeavor to resolve the issue to the complainant's satisfaction within 7 working days. In case, the complaint needs more time to examine, the complaint shall be acknowledged by explaining the need for more time to respond.

Escalation to Integrated Ombudsman: The bank is covered under THE RESERVE BANK - INTEGRATED OMBUDSMAN SCHEME, 2021. If the borrower is not satisfied with the resolution provided by the bank or if their grievance is not redressed within 30 days of submitting the grievance, they may approach Integrated Ombudsman by filing an online complaint at https://cms.rbi.org.in.

Complaints may also be submitted through physical mode to the 'Centralized Receipt and Processing Centre' (CRPC) established at Chandigarh. Address of CRPC: Centralized Receipt and Processing Centre (CRPC), Reserve Bank of India, Central Vista, Sector 17, Chandigarh – 160017 Email - crpc@rbi.org.in. RBI Contact Centre with toll free number – 14448

The Borrower has read and understood this Agreement and in the event that the Borrower is illiterate and/or cannot read English language, the terms and conditions of this agreement have been read over, translated and explained in detail in the vernacular language to the Borrower.

मैंने/हमने उपरोक्त खण्डों तथा महत्वपूर्ण कर्ज समझौते को पढ़ लिया है और समझ लिया है। मैं/हम इस महत्वपूर्ण विवरण सहित सभी शर्तों को मानने के लिए बाध्य होंगे। पूर्वोक्त में दिए गए करारनमें और अन्य दस्तावेजों को मेरी/हमारी समझ में आने वाली भाषा में मुझे/हमें बताया गया है और मैंने/हमने विभिन्न खण्डों का पूरा तात्पर्य समझ लिया है। ऋण प्राप्तकर्ताओं ने इस समझौते की विषयबस्तु सत्यापित करने और समझने के बाद हस्ताक्षर किये हैं।

Borrower Signature	Co-Borrower(s) Signature	



Reset of Floating Interest Rate on Equated Monthly Instalments (EMI) based Personal Loans

If the External Benchmark Rate (Repo Rate) changes, the Interest Rate will be revised for the Loan Account, and hence there will be impact on EMI and/or tenor or both. Any change in the EMI/ tenor or both on account of change in the External Benchmark Rate shall be communicated to the borrower by the lender. The below options are available for the borrower prior to execution of rate reset:

- 1. Change in tenure of Loan
- 2. Change in EMI of Loan
- 3. Change in tenure and EMI of Loan
- Switch from the existing floating rate of interest to a fixed rate of interest by availing the conversion option. The applicable amendment charges will be charged for the same.

Borrower(s) can opt for any of the above options before the reset date by visiting any Bank Loan Servicing Branch. The request will be processed based on the option chosen by the borrower or as per the agreed Terms and Conditions. In case no request is received before the reset date, then rate reset will be executed in the below manner and same will be intimated post reset:

- 1. Enhancement in tenure, then
- 2. Enhancement in EMI if limit of tenure is exhausted.
- If tenor and debt obligation go beyond the bank's threshold, a fresh credit appraisal and loan documentation may be required from the Borrower.

In addition to the above,

Borrower can opt for part prepayment or full prepayment of the loan any time during the tenure of the loan. Levy of foreclosure charges/ prepayment charges shall be subject to extant guidelines.

IRAC Norms: SMA, NPA Classification and NPA Upgradation

This is to confirm that I/We have understood the concepts related to dues, due dates, and classification of our borrower accounts as SMA/NPA under conduct of the accounts as mentioned below in reference to the Credit facility sanctioned to me/us.

Definitions:

Dues: The principal / interest/ any charges levied on the loan account which are payable within the period stipulated as per the terms of sanction of the credit facility.

Overdue: The principal / interest/ any charges levied on the loan account which are payable but have not been paid within the period stipulated as per the terms of sanction of the credit facility. In other words, any amount due to the bank under any credit facility is 'overdue' if it is not paid on the due date fixed by the bank.

Relevance of the Principle of 'First In First Out' (FIFO) in appropriation of payments into the borrower account: The Principle of FIFO i.e., 'First In, First Out' accounting method is relevant to arrive at the No. of days of overdue for determining the SMA / NPA status. The FIFO principle assumes that the oldest outstanding dues in the loan account needs to be cleared first. The FIFO method thus requires that what is due first must be paid by the borrower first. For example, if in any loan account as on 01.02.2021 there are no overdue and an amount of Rs. X is due for payment towards principal instalment/interest/charges, any payment being credited on or after 01 02.2021 in the loan account will be used to pay off the dues outstanding on 01.02.2021.

Assuming that nothing is paid /or there is partial payment (Rs Y) of dues during the month of February, the overdue as on 01.03.2021 will be Rs .X-Y. Additionally, an amount of Rs.Z becomes due as on 01.03.2021, Now any payment /partial payment into the account on or after 01.03.2021 will be first utilized to pay off the partial due of 01.02.2021 (Rs X - Rs.Y) If there is more recovery than the Rs X - Rs Y. then after recovering dues of 01.02.2021, the remaining amount will be treated as recovery towards due of 01.03.2021.

Age of oldest Dues: The age of oldest dues is reckoned in days from the date on which the oldest payment is due and continues to remain unpaid in the aforesaid illustration, if the Dues relating to 1 st February 2021 remain unpaid till 01.03.2021, the age of the oldest dues is reckoned as 29 days on 02.03.2021.

Non-performing Asset (NPA): Non-Performing Asset (NPA) is a loan or an advance where interest and/ or instalment of principal remains overdue for a period of more than 90 days in respect of a term loan.

Classification as Special Mention Account (SMA) and Non-Performing Asset (NPA): Lending institutions will recognize the incipient stress in loan accounts, immediately on Default, by classifying them as Special Mention Accounts (SMA) The basis of classification of SMA / NPA Category shall be as follows:

SMA	Sub-	Basis for classification - Principal or interest payment	
categ	gories	or any other amount wholly or partly overdue	
SMA	-0	Up to 30 days	
SMA	-1	More than 30 days and up to 60 days	
SMA	-2	More than 60 days and up to 90 days	
NPA		More than 90 days	

Borrower Signature	Co-Borrower(s) Signature



Illustrative movement of an account to SMA category to NPA category based on delay / nonpayment of dues and subsequent upgradation to Standard category at day end process:

Payment Due Date	Payment Date	Payment Covers	Oldest dues (days)	SMA/NPA Category	SMA since Date / SMA class date	NPA Status	NPA Date
01.01.2022	01.01.2022	Entire dues up to 01.01.2022	0	NIL	NA	NA	NA
01.02.2022	01.02.2022	Partly paid dues on 01.02.2022	1	SMA-0	01.02.2022	NA	NA
01.02.2022	02.02.2022	Partly paid dues on 01.02.2022	2	SMA-0	01.02.2022	NA	NA
01.03.2022		Dues of 01.02.2022 not fully paid, 01.03.2022 is also due at EOD 01.03.2022	29	SMA-0	01.02.2022	NA	NA
		Dues of 01.02.2022 fully paid, Due for 01.03.2022 not paid at EOD 01.03.2022	1	SMA-0	01.03.2022	NA	NA
		No payment of full dues of 01.02.2022 and 01.03.2022 at EOD 03.03.2022	31	SMA-1	01.02.2022 / 03.03.2022	NA	NA
		Dues of 01.02.2022 fully paid, Due for 01.03.2022 not fully paid at EOD 1.03.2022	1	SMA-0	01.03.2022	NA	NA
01.04.2022		No payment of dues of 01.02.2022, 01.03.2022 and amount due on 01.4.2022 at EOD 01.04.2022	60	SMA-1	01.02.2022 / 03.03.2022	NA	NA
		No payment of dues of 01.02.2022 till 01.04.22 at EOD 02.04.2022	61	SMA-2	01.02.2022 / 02.04.2022	NA	NA
01.05.2022		No payment of dues of 01.02.2022 till 01.05.22 at EOD 01.05.2022	90	SMA-2	01.02.2022 / 02.04.2022	NA	NA
		No payment of dues of 01.02.2022 till 01.05.2022 at EOD 02.05.2022	91	NPA	NA	NPA	02.05.2022
01.06.2022	01.06.2022	Fully Paid dues of 01.02.2022 at EOD 01.06.2022	93	NPA	NA	NPA	02.05.2022
01.07.2022	01.07.2022			NPA	NA	NPA	02.05.2022
01.08.2022	01.08.2022	Paid entire dues of 01.05.2022 & 01.06.2022 at EOD 01.08.2022	32	NPA	NA	NPA	02.05.2022
01.09.2022	01.09.2022	Paid entire dues of 01.07.2022 & 01.08.2022 at EOD 01.09.2022	1	NPA	NA	NPA	02.05.2022
01.10.2022	01.10.2022			Standard Account	NA	NA	STD from 01.10.2022

I/we also understand that the aforesaid few examples are illustrative and not exhaustive in nature covering common scenarios, and that, the IRACP norms and clarifications provided by RBI on the subjects referred above will prevail.

Borrower Signature	Co-Borrower(s) Signature
borrower signature	CO-DOTTOWER(3) Signature



Schedule I

			LENDER DETAILS				
1.	Branch Name						
2.	Jurisdiction (Place of Disbursement	:)					
			BORROWER DETAIL	.S			
1.	[] Company [] Partnership []	Limited	Liability Partnership	[] Socie	ety [] Trust	[] Sole Proprietorship	
a.	Name						
b.	Address of the registered office						
c.	Corporate Identity Number (If Com	pany)					
d.	Address of the place of business/boffice/Communication Office	oranch					
	Name of all the, [] Directors [] Partners [] Members [] Sole Proprietor						
	Statute under which the Borrowe incorporated	er was	 [] Company - Companies Act, 1956 / Companies Act, 2013 [] Partnership - Indian Partnership Act, 1932 [] Limited Liability Partnership - Limited Liability Partnership Act, 2008 [] Society - Societies Registration Act, 1860 / Co-operative Societies Act [] Trust - Indian Trust Act, 1882 				
2.	If the Borrower is an Individual			,			
a.i	Name						
a.ii	Son of / Daughter of / Wife of						
	Address of the place of business/boffice/Communication Office	oranch					
a.iv	Address of the residence						
b.i	Name						
b.ii	Son of / Daughter of / Wife of						
	Address of the place of business/boffice/Communication Office	oranch					
b.iv	Address of the residence						

	Schedule I									
	CO – BORROWER(S) DETAILS									
1.	[] Directors	[] Partners		[] Members	[] Sole Proprietor	[] Individual				
a. i	Name									
a. ii	Son of / Daughter of	/ Wife of								
a. iii	Address of the reside	ence								
b. i	Name									
b. ii	Son of / Daughter of	/ Wife of								
b. iii	Address of the reside	ence								
c. i	Name									
c. ii	Son of / Daughter of	/ Wife of								
c. iii	Address of the reside	ence								
d. i	Name									
d. ii	Son of / Daughter of	/ Wife of								
d. iii	Address of the reside	ence								
e. i	Name									
e. ii	Son of / Daughter of	/ Wife of								
e. iii	Address of the reside	ence								
f. i	Name									
f. ii	Son of / Daughter of	/ Wife of								
f. iii	Address of the reside	ence								
g. i	Name									
g. ii	Son of / Daughter of	/ Wife of								
g. iii	Address of the reside	ence								

2.	[] Company	[] Partnership	[] Limited Liability Partnership	[] Society	[] Trust
a.	Name				-
b.	Address of the regist	ered office			
c.	Corporate Identity N	umber (If Company)			
d.	Address of the place office/Communication	e of business/branch on Office			
e.	Name of all the,				
	[] Directors				
	[] Partners				
	[] Members				
f.	Statute under which	n the Borrower was	[] Company - Companies Act, 1956		t, 2013
	incorporated		[] Partnership - Indian Partnership A [] Limited Liability Partnership - Lim		nershin Act 2008
			[] Society - Societies Registration Ac [] Trust - Indian Trust Act, 1882		



Schedule I

Key Facts Statement
Part 1 (Interest rate and fees/charges)

_					i (iiiteit	-St ra	te and	CC3/CIIC	ıı ges				
1	Loan proposal/ account No.								Type o	f Loan			
2	Sanctioned Loan amount (in Rupees)												
3	Disbursal schedule												
	` '	Disburseme	_	•	•								
	(ii)	If it is stage				of loan							
		agreement h		levant de	tails								
4		an term (m											
5	Ins	talment de	tails										
Type of	insta	Iments		Numbe	r of EPIs	E	PI (₹)		С	ommence	ment of repay	/ment, p	oost sanction
6	Inte	erest rate (%) and	type (fix	ced or f	loatin	g or hy	brid)					
7	Ad	ditional Inf	ormatio	on in cas	se of Flo	oating	g rate o	f interes	st				
Referer Benchm		Benchmark rate (%)	Spread	(%) (S)	Final rat R = (B)		Res	et periodic	city(Mo	onths)	benchmark	(for 25	the reference bps change in
		(B)						В		S	'R' EPI (₹)	, chang	e in) No. of EPIs
								ь		3	LIT(X)		140. 01 LT 13
8	Fee	e/ Charges	I								1	1	
				Pa	yable to t	he RE	(A)			Payable	to a third par	ty throu	ıgh RE (B)
				One-tim			Amount	(in	in One- Amount (in ₹) or Percentage (%)				
				Recurrir			or Perce	ntage		ne/Recur		as appli	
						(%	6) as app	icable		ring			
(i)	Pro	cessing fees											
(ii)	Insu	rance charge:	s										
(iii)	Leg	al & Valuation	fees										
(iv)		perty Insuranc arges	е										
(v)	Cha	cuments Vettin orges	ŭ										
(vi)	Doc	umentation Cl	harges										
(vii)		other charges cify)	s (please										
9	An	nual Perce	ntage F	Rate (AP	R) (%)								
10	Det	tails of Cor	ntingen	t Charge	es (in ₹	or %,	as app	licable)					
(i)	Pen	al charges, if	any, in ca	se of dela	yed paym	ent – C	Overdue C	Charge			2% per mo	nth on	overdue amount
(ii)	Oth	Other penal charges – EMI Bounce Charge									₹600 + GST		

Borrower Signature _____ Co-Borrower(s) Signature _____

	T	1 4 11 4 4 407 6							
(iii)	Foreclosure charges*, if applicable	1. Up to 1 year - 4% of							
		Outstanding Amount + GST							
		2. Between 1 to 3 years - 3% of							
		Outstanding Amount + GST							
		3. After 3 years - 2% of							
		Outstanding + GST							
	Part - Prepayment Charges*	2% of the Advance Paid amount +							
		GST							
		(*For Floating Rate Loans -The foreclosure/part-prepayment charges are not applicable to facility sanctioned to MSEs.							
		t applicable to facility availed by the borrower(s) in their individual capacity for							
	purposes other than business.								
		payment are not applicable to facility sanctioned to MSEs for up to the facility							
	amount as prescribed in regulations from time								
iv)	Charges for switching of loans from floating to								
		subject to maximum of Rs.5000 +							
		GST							
v)	Any other charges (please specify)								
	Stamp Paper Charges								
	Duplicate Statement Charges	₹100/- + GST							
	Bank's Notice Charges	₹100/- + GST per notice							
	Legal Notice Charges	As per Actuals							
	Recovery Charges	As per Actuals							
	Amendment Charges	0.25% of outstanding amount							
		subject to maximum of Rs.5000/-+							
		GSŤ							

Part 2 (Other qualitative information)

	Part 2 (Other qualitative information)							
1	Clause of Loan	agreement	relating	to				
	engagement of recovery	agents						
2	Clause of Loan a	greement	which de	etails				
	grievance redressal mec							
3	Phone number and e	mail id						
	of the nodal grievance	redressal office	cer					
_								
4	Whether the loan is, or i		-					
	to transfer to other REs o	r securitisatior	n (Yes/ No)					
5	In case of lending under	er collaborativ	e lending	arran	gements (e.g	,, co-lending/ outsourcing),		
	following additional detai	ls may be furr	nished:					
Nam	e of the originating RE,	Name o	of the partn		along	Blended rate of interest		
***	along		with its					
With	n its funding proportion	pro	oportion of	fundir	ng			
6	In case of digital loans, for	ollowing speci	ific disclosu	ires m	ay be furnish	ed:		
(i)	Cooling off/look-up per	riod, in terms	of RE's b	oard				
approved policy, during which borrower shall not								
	be charged any penalty on prepayment of loan							
(ii)	Details of LSP acting	g as recovery	agent and					
	authorized to approa	ch the borrow	er					
L.					•			

Borrower Signature	 Co-Borrower(s) Signature	2

		SCHEDULE I – LOAN	DETAILS	
1.	Loan Account Number			
2.	Sanction Letter Date & reference no.			
3.	Nature of Facility	Term Loan		
4.	Product Type	[] Loan Against Pro	perty	[] Housing Loan
5.	No. of tranches	[] Single		[] Multiple
6.	Tranche 1 Amount	Tranche 2 Amount		Tranche 3 Amount
7.	Interest (The same shall be compute	d on a Monthly Rest b	asis. The same sl	hall be payable on a monthly basis)
8.	Place and Date of Agreement			
		REPAYMENT DI	TAILS	
1.	Number of EMIs			
2.	Due Date of 1st Monthly Installment			
3.	Amortization Schedule / Breakup of			
	Principal & Interest			
4.	Mode of Repayment	[] NACH	[]SI	[] Others
5.	Disbursement Date range in a	1 st to 4 th	5 th to 15 th	16 th to 31 st
	Month	2 (0)	3 (0.13	10 10 01
	Broken Period Interest	5 th of same month	Nil	5 th of next month
	1st EMI due date	5 th of next month	5 th of next m	onth 5 th of next-to-next month
DET	AILS OF SECURITY	,		
1.	Details of the Property			
2	Additional Converts: / callataral			
2.	Additional Security / collateral			

Loan Against Property/Housing Loan_V_2.0

Co-Borrower(s) Signature _____

Borrower Signature _____



IN WITNESS WHEREOF the Parties have executed this Agreement on the day and the year first hereinabove written,

WITHESS WILLIAM THE Faitles have exceded this Agreement on the	day and the year motheremasove written,
a) Company	
The seal of	
has been affixed hereunto pursuant to a resolution passed by the	
board of directors at their meeting held on	
in the presence of Mr./Mrs	
and Mr./Mrs director/s	
of the company who has/have signed these presents in token	
thereof and Mr./Mrs	
Secretary/authorised person who has signed/countersigned these	
presents in token thereof.	
b) Partnership/Limited Liability Partnership	
SIGNED AND DELIVERED by the partners of the within named	
Borrower	
1	
2	
3	
c) Individual / Sole Proprietorship	
SIGNED AND DELIVERED by the within named Borrower	
1) 7 1 (0 1 - 1	
d) Trust/Society	
SIGNED AND DELIVERED by the authorized signatory of the within	
named Borrower	
Shivalik Small Finance Bank Limited	
SIGNED AND DELIVERED by the authorized signatory,	
Mr./Mrs.	
1911 / 1911 3.	



Schedule 1

END USE DECLARATION

To,		
Shivalik Small Finance Bank Limited,		
Branch & Branch Address:		
I/We have applied for an The said loan amount will be utilized. 1. [] To meet out the business red. a. () Working Capital Red. b. () Repayment of marks. c. () Commercial Vehicle. d. () Purchase/Construction. e. () New Business Set up. f. () Purchase of Plant &. 2. [] To meet out the Domestic cong. () Marriage of children. h. () Education of children. i. () Repayment of marks. j. () Repair and renovation.	of Rs	vide application/agreement dated
	Declara	ition
_	at such change in purpose sh	unds under the facility shall not be changed in any manner nall take place only with the prior written permission of
	Remarks of the Bank:	: (Office Use Only)
Sanctioned a LAP/HL of Rsas Priority Sector/Non-Priority Sector		of which is to be categorized
Signature of Bank Official		
Date:		



DISBURSAL REQUEST FORM

Date:

To,				Place:		
Shivalik Small Finance B	ank Limited,					
Branch & Branch Addres	ss:					
I/We hereby request you to disburse the Loan amount of Rs. terms and conditions mentioned in the Schedule I dated charges as mentioned in Schedule I (Key Fact Statement) from			that was sanctioned to me/us as per the post deducting the amount towards the applicable om this Loan amount in the following manner:			
1) Debiting my Loan A/SB/CA/OD A/c No	c No w	and transfe ith your Bank. (AND/OR)	erring the amo	unt of Rs.	to my	
2) Debiting my Loan A/o	r No.	and transferring these	funds throug	h NFFT/ RTGS as ner he	low given details:	
Amount (Rs.)				<u>.</u> , <u></u>	or grow accame	
Name of A/c Holder						
Bank Name						
Branch Name						
Account No.						
IFS Code						
Type of A/c						
MICR						
		(AND/OR)				
3) Debiting my Loan A/	c No	and issue a	Demand Dra	ft/ Pay-order as per bel	low given details:	
Amount (s.)						
In Favour of						
Bank Name						
A/c No.						
Payable at						
shall begin to accrue fr	om the date of first di	ose stated in the Schedu sbursal when disbursed on of such cheque, dema	by issue of a	cheque or demand dr		
Name of Borrower:			Signature of	f Borrower:		
Name of Co-Borrower(s	s):		Signature o	f Co-Borrower(s):		



CHEQUE (PDC) SUBMISSION FORM

To,	
Shivalik Small Finance Bank Limited,	
Branch & Branch Address:	
I/We have submitted following crossed (A/c payee) Post Dated Cheques (PDCs) in	n favour of "Shivalik Small Finance Ban
Limited" with respect to my/our Loan Disbursement under Loan A/c No.	Details of the PDCs are as below

S.No.	Cheque Numbers		Date		No. of	Bank & Branch Name		Amount
	From	То	From	То	Cheques		BPI/SPDC	
1.								
2.								
3.								
4.								
5.								
6.								

	Name	Signature	Date
Borrower(s)			
Bank Official			



DEMAND PROMISSORY NOTE

ON DEMAND, I/ WE,		, promise to pay to
Shivalik Small Finance Bank Limited ("Ler	nder") or order the sum of Rs	
(Rupees		only)
together with interest from the date hered	of, at% per annum fixed/flo	ating or such other rate the Lender may fix
from time to time, compounding and payal	ble with daily / monthly / quarterly res	sts, for value received; from the date hereof
till the date of payment.		
Name and Signature of Borrower		
Name and Signature of Co-Borrower(s)		
Place:		RevenueStamp of Re. 1/- to be affixed.
Date:		

The borrower/s has / have to sign across the revenue stamp.



D.P. Note Take Delivery Letter

10,		
Shivalik Small Finance Bank Limited		
(the "Lender")		
Dear Sir/ Madam,		
		tedfor Rs
(Rupees) made by me / us in favour of the
Lender. I / We do hereby also waive my	our rights of the presentment of the	aforesaid DPN. I / We further request you to
notethat I / we dispense with a notice of	dishonour in terms of Section 98(a) of t	he Negotiable Instruments Act, 1881, and that
in the event ofpayment not being made	e on demand by me / us, the Lender i	is at liberty (but not obliged) to give time for
payment to me / us without discharging	; me from liability.	
The DPN shall operate as a continuing se	ecurity to you to be enforceable for the	repayment of the ultimate balance or all sums
remaining unpaid under the said loan n	low or hereafter; and I am / we are to r	remain liable on the DPN notwithstanding the
fact that by payment made into the acco	ount of the said loan from time to time, t	he said loan may from time to time be reduced
or extinguished or even that the balance	of the said account may be at credit.	
Borrower Signature		



DEED OF GUARANTEE

an thic

Inis Deed Of GUARANTEE is made at_	011 this
day of,	20 ("Guarantee Deed") BY
The Person(s) as referred to in Schedu " Guarantor(s) ", which expression shall	`
permitted assigns as the case may be	e) in favour of SHIVALIK SMALL
FINANCE BANK LIMITED, a banking co	empany incorporated under the
Companies Act, 2013 having its register	, ,
Jasola District Centre, Jasola Vihar, Dell	•
to as the "Lender" which expression sh	
context or meaning thereof, be dee	
successors, and permitted assigns)	
agreement datedby	("Loan Agreement") executed

THE DEED OF CHADANTEE is made at

(hereinafter referred to as the "Borrower") with the Lender, the Lender has agreed extend to the Borrower a loan for an amount as specified in Schedule I (hereinafter referred to as "Loan") for the purpose as specified in the Loan Agreement on the terms and conditions specified and contained therein.

AND WHEREAS one of the conditions specified and contained in the said Loan Agreement is that the Borrower shall procure and furnish to the Lender a guarantee guaranteeing due payment by the Borrower of the Loan together with interest, costs charges, expenses and/or other monies due to the Lender in respect of the Loan (hereinafter referred to as the "Guaranteed Sum").

AND WHEREAS the Guarantor(s) at the request of the Borrower and in consideration of the Lender granting the aforesaid Loan to the Borrower, have agreed to execute this Guarantee Deed in favour of the Lender on the terms and in the manner hereinafter appearing.

NOW THIS INDENTURE WITNESSETH that in consideration of the above premises it is hereby covenanted and agreed as follows:

- The Borrower has an obligation to pay the Guaranteed Sum to the Lender.
- 2. If at any time default shall be made by the Borrower in payment of the Guaranteed Sum due to the Lender in respect of the aforesaid Loan, the Guarantor(s) shall forthwith on demand, without any demur or protest, irrevocably and unconditionally pay to the Lender the amount of such Guaranteed Sum as may be then due to the Lender and shall indemnify and keep indemnified the Lender against all losses which the Lender may incur by reason of any default on the part of the Borrower. The Guarantor also agrees to provide additional security for the Loan, if requested by the Lender.
- On delay of payment, the Guarantor(s) confirms that the Guarantor(s) will pay the amount due along with Additional Interest (as defined in the Loan Agreement) agreed upon by the Borrower and the Lender.
- 4. In order to give effect to the Guarantee herein contained, the Lender shall be entitled to act as if the Guarantor(s) were principal debtors to the Lender.
- 5. Notwithstanding the Lender's rights under the Loan Agreement and all other documents for the Loan (collectively referred to as "Transaction Documents"), the Lender shall have the fullest liberty to call upon the Guarantor(s) to pay the Guaranteed Sum for the time being due to the Lender in respect of the above mentioned Loan without requiring to realize from the Borrower the amount due to the Lender in respect of the Loan and/or requiring to enforce any remedies or the Security available to the Lender.
- The Guarantee shall be irrevocable and enforceable against the Guarantor(s), notwithstanding any dispute between the Lender and the Borrower.
- 7. The Guarantor(s) affirm and confirm and declare that any balance confirmation and/or acknowledgment of debt and/or admission of liability given or promise, or part-payment made by the Borrower to the Lender shall be deemed to have been made and/or given by or on behalf of the Guarantor(s) themselves and shall be binding

- upon each of them. The Borrower shall in addition to his personal capacity be deemed to act as the Guarantor's duly authorised agent in that behalf for the purpose of Sections 18 and 19 of the Limitation Act of 1963.
- 8. The Guarantor(s) hereby agree(s) that notwithstanding any variation made in terms of the Transaction Documents, variation in the rate of interest, extension of the date for repayment of the Loan, if any, composition made between the Lender and the Borrower to give time to or not to sue the Borrower; changing or adding more security from the Borrower, or the Lender parting with the Security given by the Borrower, the Guarantor(s) shall not be released or discharged of its / their obligation under this Guarantee Deed.
- 9. The Guarantor(s) hereby agrees and confirms that the Lender shall be entitled to adjust or set-off all monies held by the Lender to the credit of or for the benefit of the Guarantor(s) on account or otherwise howsoever towards the discharge and satisfaction of the liability of the Guarantor(s) under these presents.
- 10. The Guarantor(s) agrees that if the Borrower becomes insolvent, the Lender may (notwithstanding payment to the Lender by the Guarantor(s) or any other person of the whole or any part of the amount in relation to the Loan) enforce and recover payment from the Guarantor(s) of the full amount of the Guaranteed Sum due. On the occurrence of the aforesaid event, the Guarantor(s) shall forthwith inform the Lender in writing of the same.
- 11. The guarantee hereby given is independent and distinct from the Security that the Lender has taken, and the Guarantor(s) have not given this guarantee upon any understanding faith or belief that the Lender has taken and/or may hereafter take any or other such security and that notwithstanding the provisions of Sections 140 and 141 of the Indian Contract Act, 1872 or other section of that Act or any other law. The Guarantor(s) will not claim to be discharged to any extent because of the Lender's failure to enforce the Security for any reason whatsoever including reasons attributable to its default and negligence.
- 12. Each notice, demand or other communication given or made under this Guarantee Deed shall be in writing and delivered or sent to the relevant party at its address or fax number set out below. Any notice, demand or other communication addressed to the relevant party shall be deemed to have been delivered.
 - if delivered in person or by courier, when proof of delivery is obtained by the delivering party;
 - (ii) if sent by post within the same country, on the tenth day following posting and if sent by post to another country, on the twentieth day following posting;
 - (iii) if given or made by fax, upon dispatch and the receipt of a transmission report confirming dispatch above;
 - (iv) if given or made by email, upon dispatch from the sender and after it has been delivered to the recipient(s); and
 - (v) if given by registered post within 4 (Four) days of the date of dispatch. Pursuant to the dispatch of the notice as above, the party sending the notice shall also email the contents of the entire notice to the receiving party at the addresses mentioned in Schedule I of the Loan Agreement.
- 13. This Guarantee Deed shall be governed in accordance with the laws of India and shall be subject to the jurisdiction of the competent court in the city where the concerned branch/office of the Lender is situated.
- 14. The provisions of Clause 13 above are for the benefit of the Lender only. As a result, the Lender shall not be prevented from taking proceedings relating to a dispute in any other courts with jurisdiction. To the extent allowed by law, the Lender may take concurrent proceedings in any number of jurisdictions.
- 15. Any provision of this Guarantee Deed which is prohibited or unenforceable in the applicable jurisdiction shall, as to such jurisdiction, be ineffective to the extent of prohibition or unenforceability but that shall not invalidate the remaining provisions of this Guarantee Deed.



Schedule II

	GUARANTOR DETAILS								
1.	[] Company	[] Partnership	[] Limited	Liability Pa	rtnership	[] So	ciety	[] Trust	[] Sole Proprietorship
a.	Name						ı		
b.	Address of the	registered office							
c.	Corporate Ider	ntity Number (If C	ompany)						
d.		e place of busines nication Office	s/branch						
	Name of all the [] Directors [] Partners [] Members [] Sole Propri	etor					1.40	56.16	2012
f.	Statute under incorporated	which the Guara	ntor was	[] Partne [] Limited [] Society	rship - India d Liability Pa	an Partne artnersh Registra	ership nip - Li ation <i>A</i>	Act, 1932 mited Liabil	ity Partnership Act, 2008 Co-operative Societies Act
2.	If the Guaranto	or is an Individual							
a.i	Name								
a.ii	Son of / Daugh	nter of / Wife of							
a.iii		e place of busines nication Office	ss/branch						
a.iv	Address of the	residence							
b.i	Name								
b.ii	Son of / Daugh	nter of / Wife of							
b.iii		e place of busines nication Office	s/branch						
b.iv	Address of the	residence							
3.	In any other Ca	ases, s & other details							
4	Relationship b the Guarantor	etween the Borro	ower and						

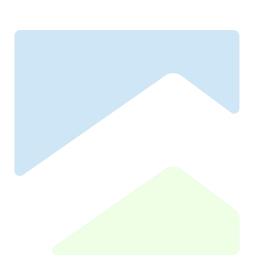


IN WITNESS WHEREOF the Guarantor(s) (abovementioned) has executed these presents the day and year first hereinabove written.

Tee Till	
a) Company	
The seal of	
has been affixed hereunto pursuant to a resolution passed by the	
board of directors at their meeting held on	
in the presence of Mr./Mrs	
and Mr./Mrs director/s	
of the company who has / have signed these presents in token	
thereof and Mr./Mrs	
Secretary / authorised person who has signed / countersigned	
these presents in token thereof.	
b) Partnership/Limited Liability Partnership	
SIGNED AND DELIVERED by the partners of the within named	
Guarantor	
1	
2	
3	
c) Individual/Sole Proprietorship	
SIGNED AND DELIVERED by the within named Guarantor	
d) In any other Cases	
SIGNED AND DELIVERED by the within named Guarantor	
	<u> </u>
nivalik Small Finance Bank Limited	

SIGNED AND DELIVERED by the authorized signatory,







Shivalik Small Finance Bank Limited, 2nd & 3rd Floor, Add India Tower, Plot No.-A-6A, Sector 125, Noida, Uttar Pradesh